Back-Up System Description

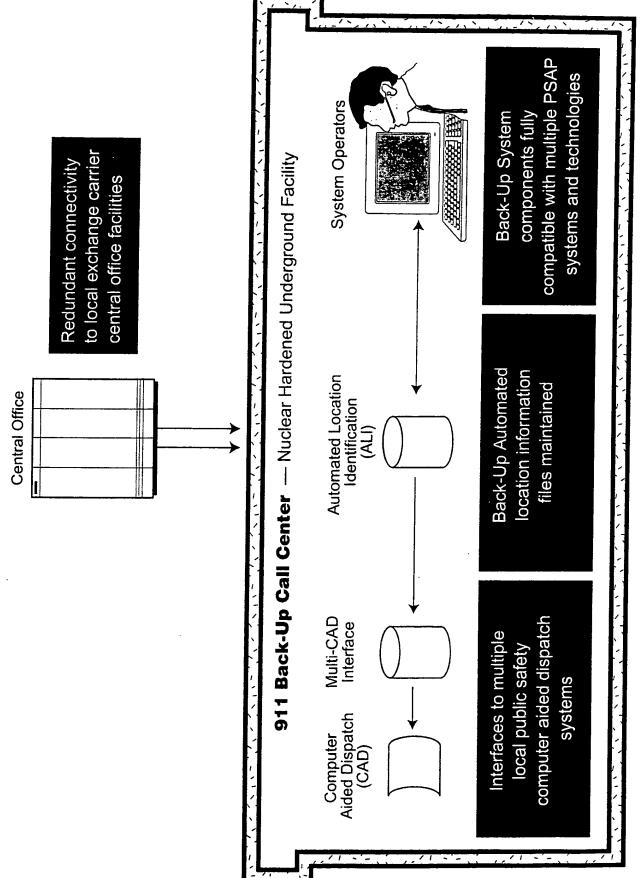


Fig. 1

TYPICAL 911 Emergency Call Handling Process

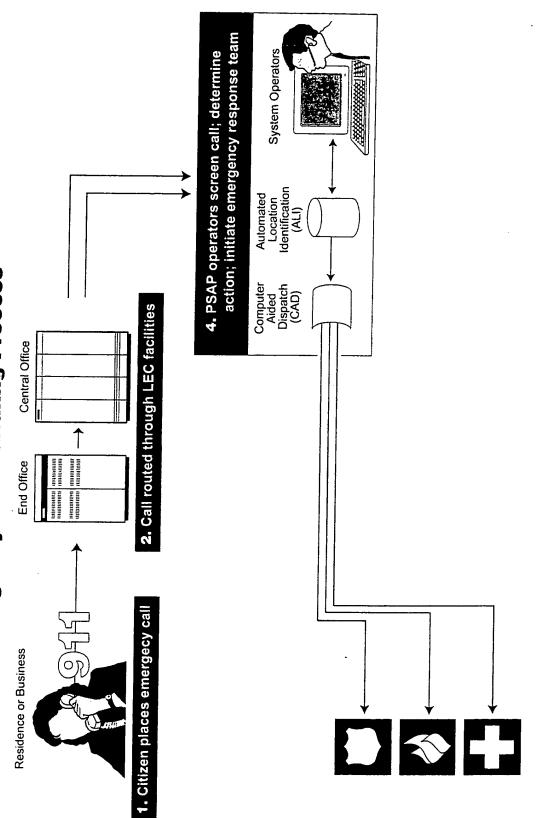


Fig. 2

Routine 911 Procedures NOT Available - Primary PSAP Out-of-Service

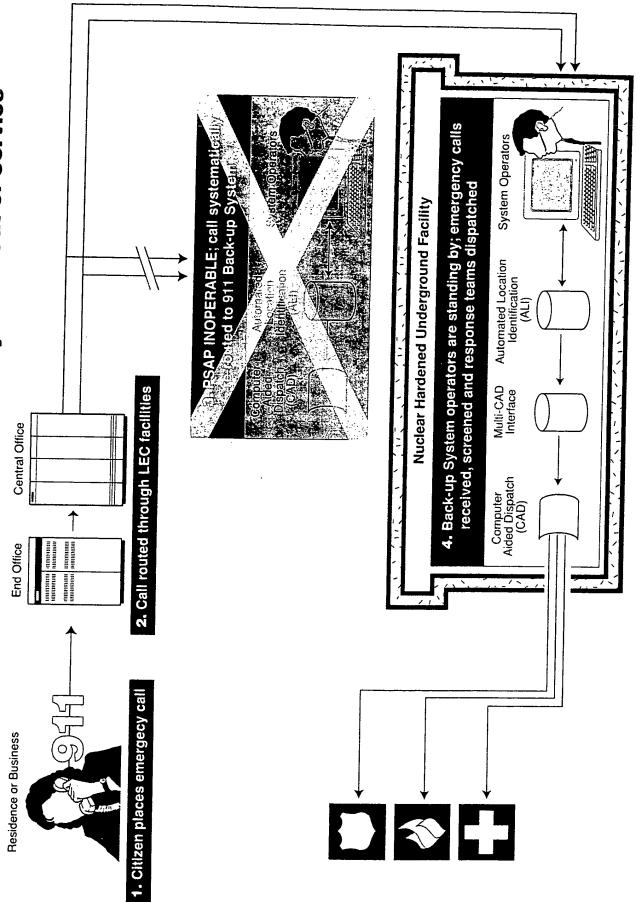


Fig. 3

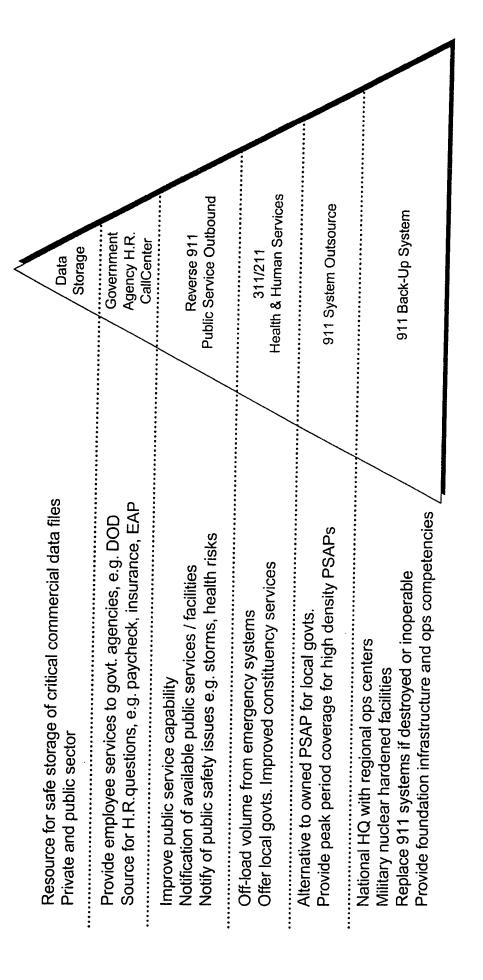


Fig. 4